

Non Academic Program Review Feedback

Area	Financial Aid
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Mission Statement

Very well written

Outcomes and Assessments

Very good

Project List

Good comprehensive list. One or two small things – a brief description of how the outcome is supported and also one or two activities seem to be quite long. For example “Financial Aid Orientation” has an activity called “Identifying New Students” which takes 18 months or so. It may be that you run the data several times in those 18 months but what we probably want to record is that we have set up a way to track new students – setting this up is part of the project, doing the tracking is a continuous activity.
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Program Review

I like it a lot

Overall suggestions

Very good program review – you and Cynthia have done the best job so far, your attendance at training events really shows – it looks great. Only small point might be some small changes to the projects part. One good way to think of the type of things that might be included in activities is to use product based planning. Think about what is actually produced at the end of your activity – a new procedure, a new data set, a new training manual, new service, etc etc. Thinking of products can help this sort of planning.
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But overall an excellent document.
