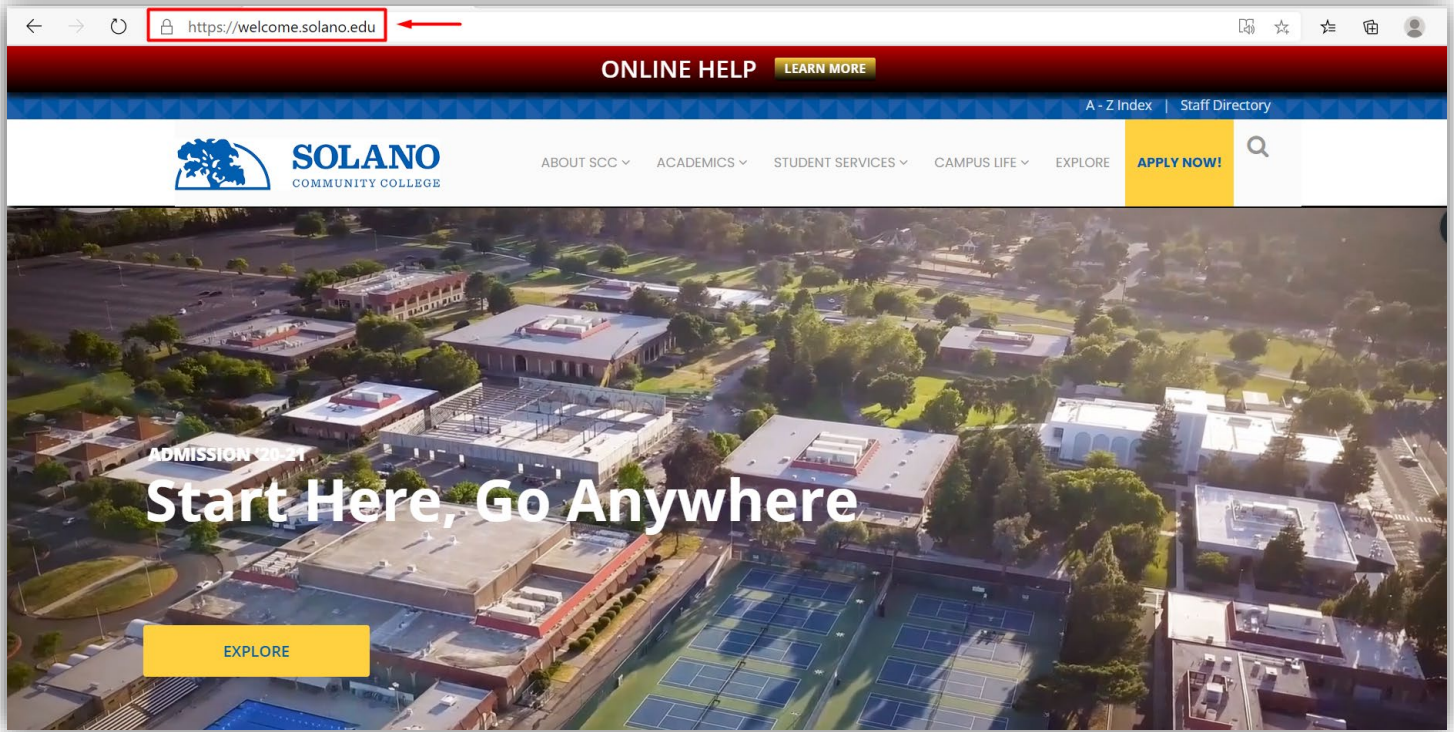


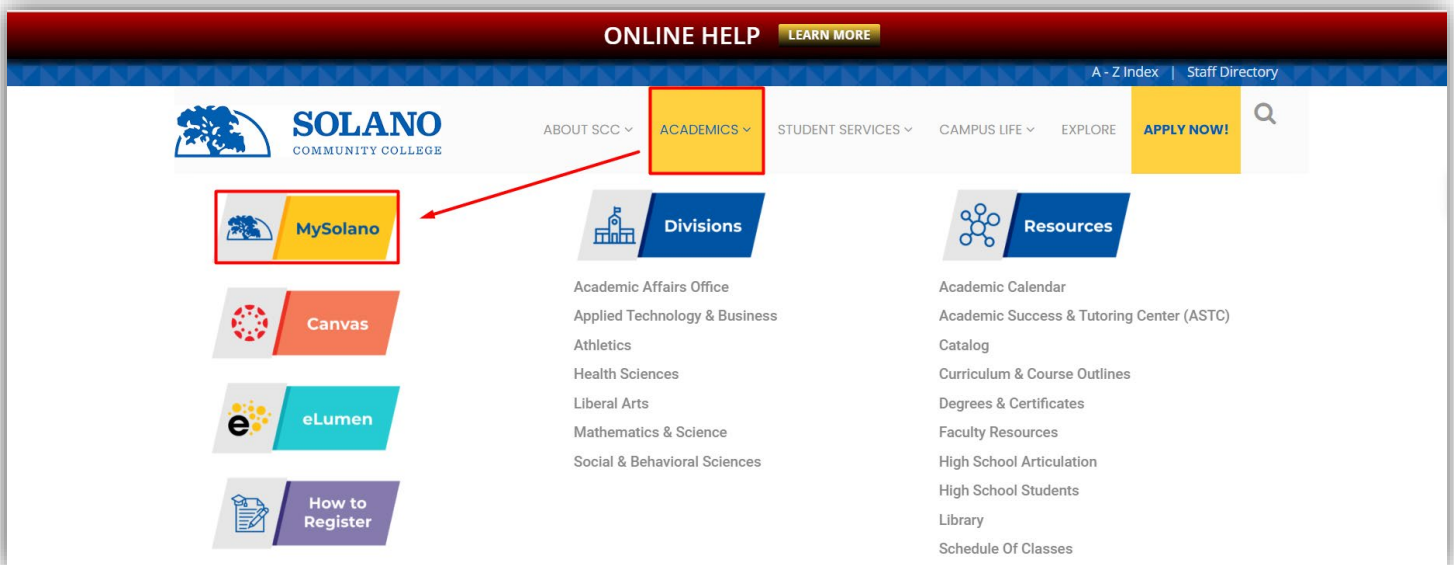


How-To Reset my MySolano Password.

Step 1: Please visit our Solano Community College homepage at www.solano.edu.



Step 2: Next, hover over “Academics” and click on “MySolano.”



Please proceed to Step 3.

Step 3: From the MySolano login page, select “Find Username/Reset Password.”



SOLANO
COMMUNITY COLLEGE

Sign in to access
MySOLANO
AcademicWorks
DegreeWorks
Email

Sign in to your account

User Name

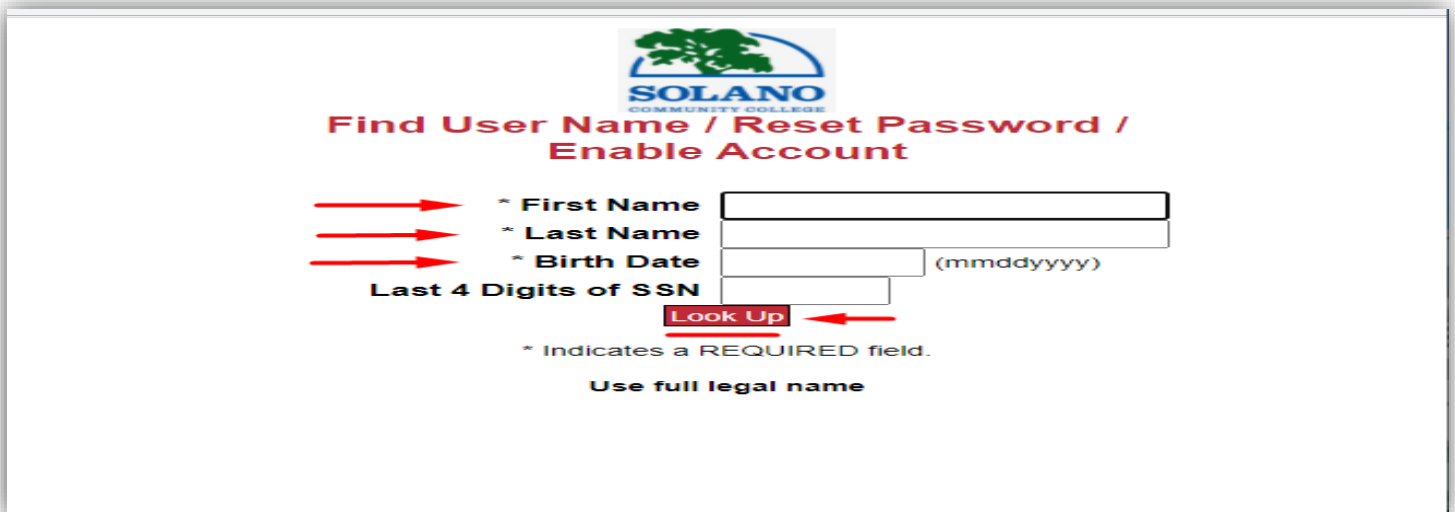
Password

Sign In

Find User Name/Reset Password

What's Inside

Step 4: Next, complete all requested fields and then click “Look Up.”



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**Find User Name / Reset Password /
Enable Account**

* First Name

* Last Name

* Birth Date (mmdyyy)

Last 4 Digits of SSN

Look Up

* Indicates a REQUIRED field.
Use full legal name

Step 5: Please answer your “Secret Question” and then click “Look Up.”



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Secret Question and Answer

Question: What is your favorite cartoon?

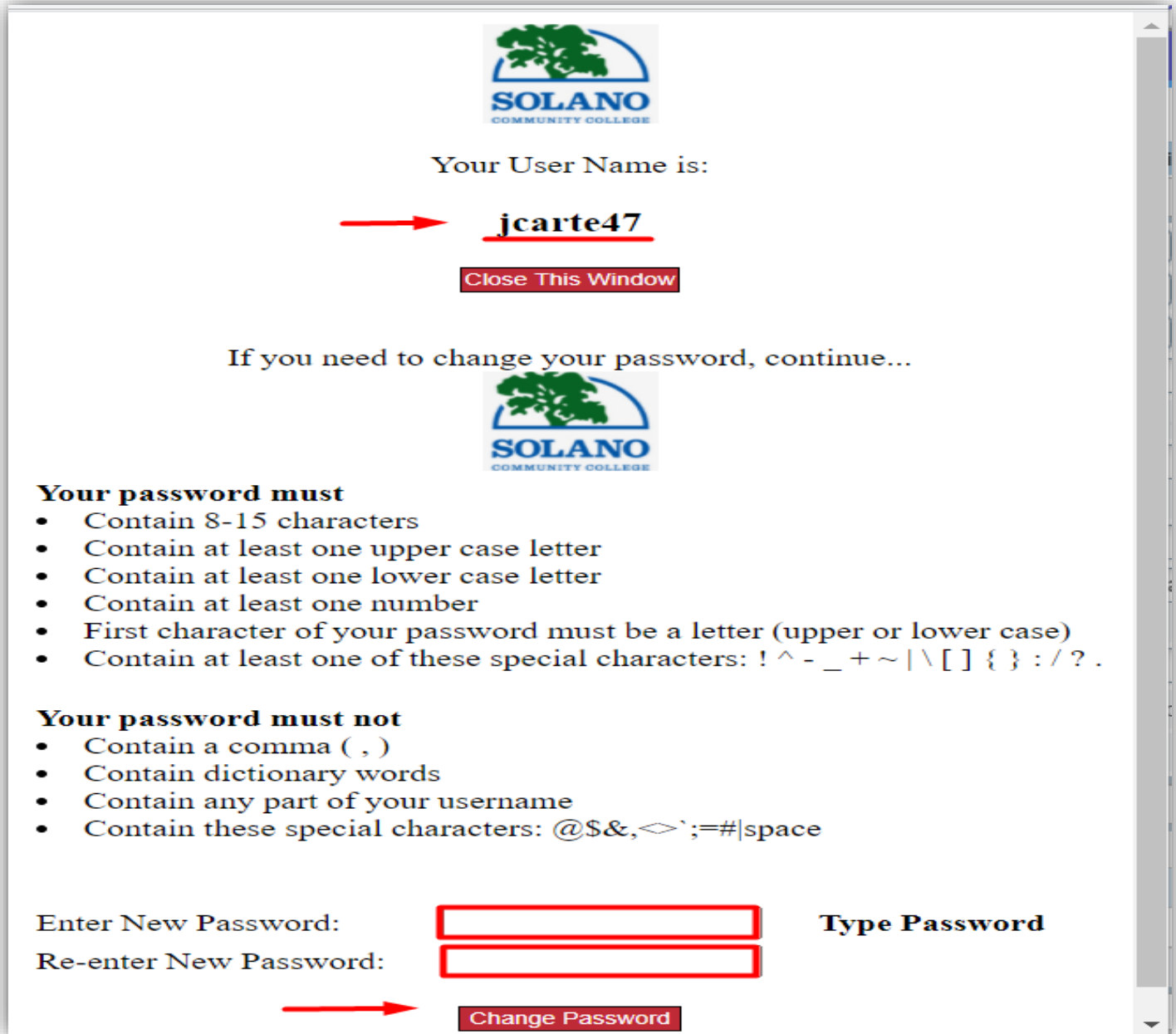
Answer:


Please note: Your secret question and answer will only reflect your account

Look Up

Note: If you don't know the answer to your secret question, please contact helpdesk@solano.edu and one of our Tech Specialist will be able to assist you.

Step 6: Lastly, "Enter New Password" and "Re-enter New Password" by following the recommended password characters listed below. Once you enter your password in both fields, please click "Change Password." Wait for 15-minutes, and then you will be able to log in to your MySolano account as well as Canvas.






Your User Name is:

→ jcarte47

Close This Window

If you need to change your password, continue...



Your password must

- Contain 8-15 characters
- Contain at least one upper case letter
- Contain at least one lower case letter
- Contain at least one number
- First character of your password must be a letter (upper or lower case)
- Contain at least one of these special characters: ! ^ - _ + ~ | \ [] { } : / ? .

Your password must not

- Contain a comma (,)
- Contain dictionary words
- Contain any part of your username
- Contain these special characters: @ \$ & , < > ` ; = # | space

Enter New Password: **Type Password**

Re-enter New Password:

→ **Change Password**

To access Canvas, please visit our main website page at www.solano.edu, and under "Academics," you will find our Canvas login page. Or you can also visit <https://solano.instructure.com> that will take you directly to the Canvas main page where you can then sign in with your MySolano username and password. Should you come across any technical difficulties with resetting your MySolano password, please contact helpdesk@solano.edu, and someone will assist you promptly.