

# How to Reset my MySolano Password

**Step 1:** Please visit [www.solano.edu](http://www.solano.edu) homepage.



The screenshot shows the Solano Community College homepage. At the top, there is a blue header with the Solano logo on the left, a "Planned Outage of Services" notice in the center, and search and navigation links on the right. Below the header is a navigation bar with links for Student Services, Campus Life, Academics, Campus & Community, and College Centers. The main content area features a "MySolano" button on the left, a "How to Register" button, and a large green banner for Horticulture. Below the banner is a blue button for "Biomufacturing Four Year Degree Information".

**Planned Outage of Services:**  
Sunday, May 27th, 7:00 am - 6:00 pm. Installation of a new emergency generator to support Building 100, including the campus main data center, for the Fairfield campus.

Search SCC  GO

[A - Z Index](#) | [Staff Directory](#) | [Select Language](#)

[Student Services](#) / [Campus Life](#) / [Academics](#) / [Campus & Community](#) / [College Centers](#)

**MySolano**  
Apply, Register,  
Get Grades, See  
Schedule & more...

How to Register

CANVAS  
FUTURE STUDENTS  
CURRENT STUDENTS  
K12 STUDENTS  
INTERNATIONAL STUDENTS  
SCC ED. FOUNDATION

Make the world more beautiful through Horticulture And unearth the possibilities.

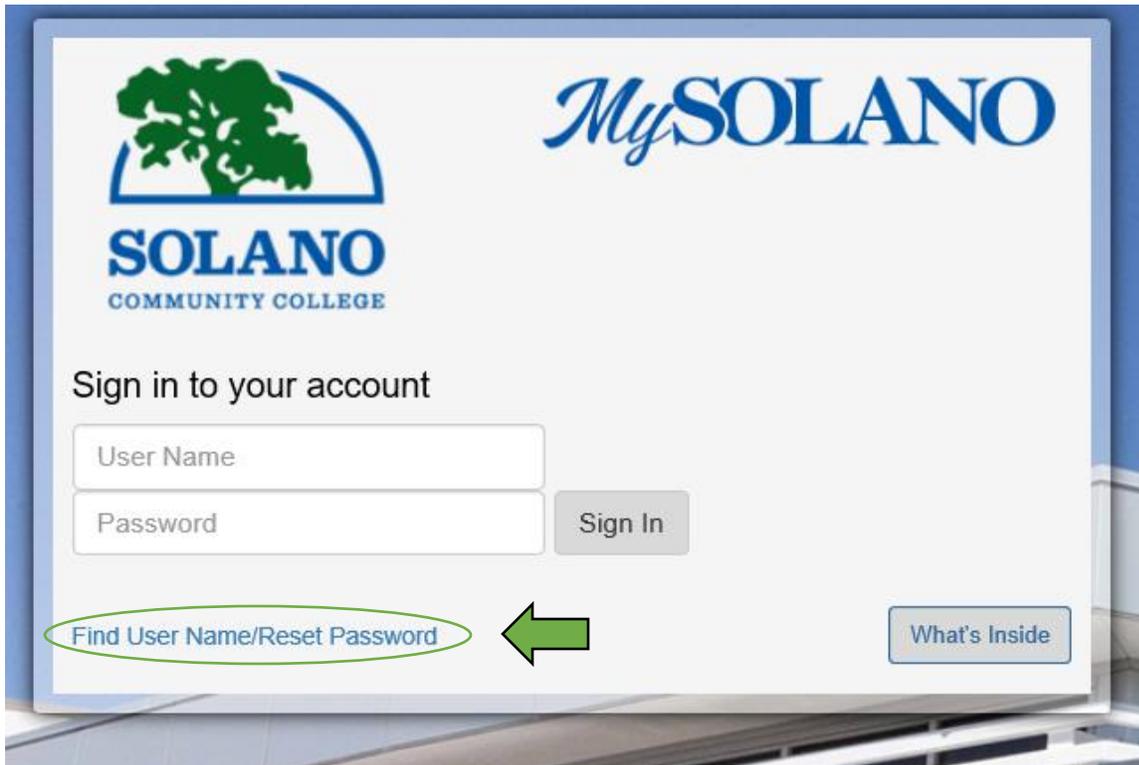
Find out more about the plentiful careers in Horticulture at [solano.edu/horticulture](http://solano.edu/horticulture)

**Biomufacturing Four Year Degree Information**

**Step 2:** Next, click on "MySolano" and continue to step 3.



**Step 3:** Select "Find User Name/Reset Password."



**SOLANO**  
COMMUNITY COLLEGE

*MySOLANO*

Sign in to your account

User Name

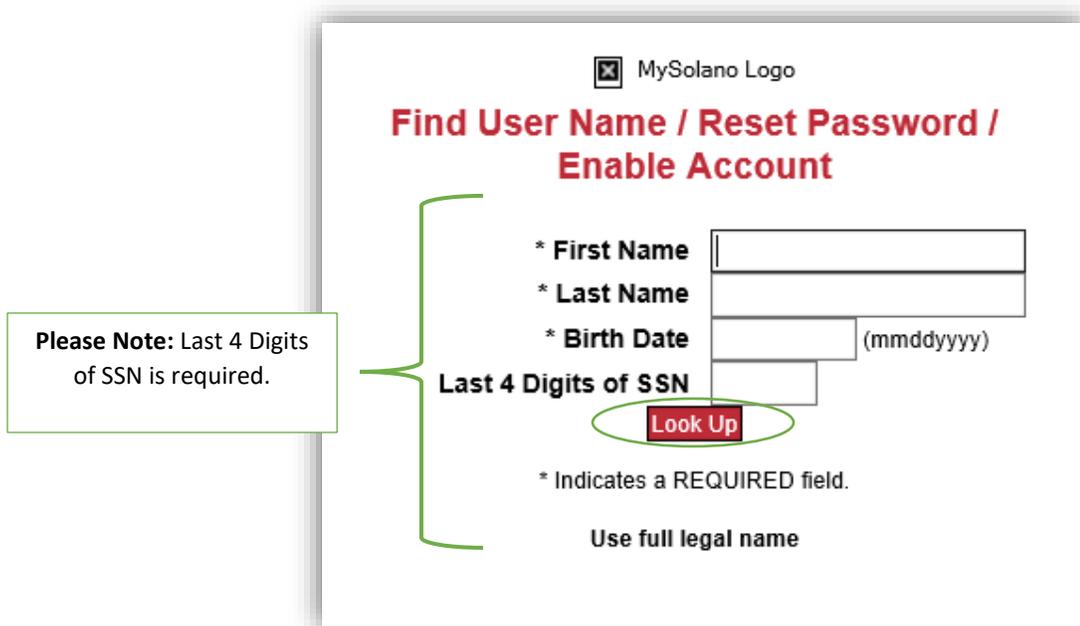
Password

Sign In

Find User Name/Reset Password

What's Inside

**Step 4:** Next, complete all requested fields and then click "Look Up."



MySolano Logo

**Find User Name / Reset Password /  
Enable Account**

\* First Name

\* Last Name

\* Birth Date (mmdyyy)

Last 4 Digits of SSN

Look Up

\* Indicates a REQUIRED field.

Use full legal name

Please Note: Last 4 Digits of SSN is required.

**Step 5:** Please answer your “Secret Question” and then click “Look Up.”

**Note:** If you do not know the answer to your secret question, please contact [helpdesk@solano.edu](mailto:helpdesk@solano.edu) and one of our Tech-Specialist will be able to assist you going forward.



MySolano Logo

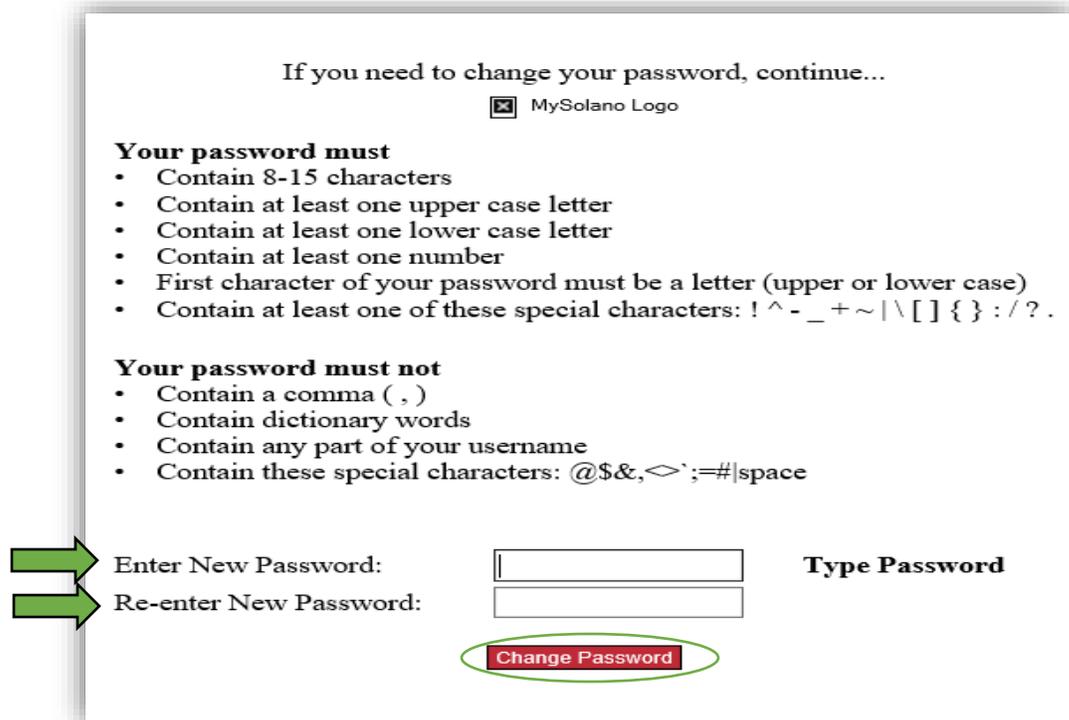
## Secret Question and Answer

**Question:** What is your favorite cartoon?

**Answer:**

**Look Up**

**Step 5:** Lastly, “Enter New Password” and “Re-enter New Password” by following the recommended password characters listed below. Once you enter your password in both fields, please click “Change Password” and then within 15mintues you will be able to log in to your MySolano account.



If you need to change your password, continue...

MySolano Logo

**Your password must**

- Contain 8-15 characters
- Contain at least one upper case letter
- Contain at least one lower case letter
- Contain at least one number
- First character of your password must be a letter (upper or lower case)
- Contain at least one of these special characters: ! ^ - \_ + ~ | \ [ ] { } : / ? .

**Your password must not**

- Contain a comma ( , )
- Contain dictionary words
- Contain any part of your username
- Contain these special characters: @ \$ & , < > ` ; = # | space

Enter New Password:  **Type Password**

Re-enter New Password:

**Change Password**

Below, your new password will work for <https://solano.instructure.com> (Canvas) after the site is updated. Your online class will be available between June 4 and June 11, 2018. Should you come across any technical difficulties with resetting your MySolano password, please contact [helpdesk@solano.edu](mailto:helpdesk@solano.edu) and one of our Tech-Specialist will be able to assist you in a timely manner.

**SOLANO**  
COMMUNITY COLLEGE

**Login Access to  
Canvas**

Username

Password

Stay signed in

[Forgot Password?](#)

[Log In](#)

[Help](#) [Privacy policy](#) [Acceptable Use Policy](#) [Facebook](#) [Twitter](#)

INSTRUCTURE

Sincerely,  
The Department of Technology Services & Support!