ADDENDUM TO CONTRACT DOCUMENTS



ADDENDUM #02

Project:

Solano Community College District Student Health Services Provider #21-001

Date: May 12, 2021

Addendum # 02 - The following clarifications are provided based on questions received or changes in District requirements and must be added/considered when completing your submittal: Acknowledgement of receipt of this <u>ADDENDUM</u> is required in the proposal's cover letter of introduction. Please clearly note the addendum date and number

ITEM NO. 1 – ANSWERS TO SUBMITTED QUESTIONS AND QUESTIONS ASKED DURING PRE-BID MEETING.

Q: Do you have the student enrollment numbers from the past 3 to 5 years available?

A: We have around 9,000 students each semester.

Q: Is there already a student enrollment number anticipated for Fall 2021? If yes, how many students are you expecting?

A: We anticipate the same number of students, around 9,000.

Q: In terms of the outreach component, is the expectation that we will be providing the outreach/patient recruitment for services?

A: We have no expectation of outreach services, but we do hope you will offer workshops on healthy living.

Q: Can you please share with us the average income levels or any number we can use to determine the number of MediCal eligible students on campus?

A: We do not have information about average income levels or Medi-Cal participation.

Q: Do the students have commercial insurance or state insurance?

A: They're supposed to. Many of our college students should at least have MediCal.

Q: Will the students pay an extra fee on top of initial tuition or time of service.

A: No, Students will not pay an additional fee. This is something that needs to factor into your business model.

Q. Can the provider bill the student's insurance?

A. No. Title 5, Section 7 of California Code of Regulations does not include a provision for charging a student's health plan. This is supported by the Student Fee Handbook, published by the Chancellor's Office of California Community Colleges. We therefore believe that it is not permissible to charge a student's health insurance.

Q. What is the historical volume and type of patient visits?

A. We were unable to obtain any historical data.

Q: Is Solano expecting the service provider to provide vaccines to students?

A: We have in the past with Flu Vaccines.

Q: Will vaccines be provided to the health care provider?

A: We cannot ensure that vaccines will be provided to the Health Center for free.

Q: There are two different budget templates, what's the difference, and what amounts should we be assuming in the RFP?

A: You don't have to do two different budget templates. One is to go big and one is to go small. You can propose one or both at your discretion.

Q: For on-site services, what type of staffing are you proposing that the service providers provide?

A: Someone who qualifies to provide medical treatment and works best with your revenue model.

Q: Is the college expecting any procedures to be performed on-site?

A: Types of services allowed by Title, Section 54702, are limited to the following. Your proposal may include all or a portion of this list:

- Clinical Care Services
 - o Assessment, intervention, and referral for health services
 - First aid and basic emergency care
 - Health appraisal
 - o Communicable disease control
- Mental Health Services
 - o Crisis management
 - Short-term psychological counseling

- Alcohol/drug counseling
- Eating disorders counseling
- o Stress management
- o Suicide prevention
- Sexual harassment/assault recovery counseling program
- Mental health assessment

Q: Will we be expected to continue services through the summer?

A: You can propose with or without summer, but including summer is preferred.

Q: Is there a TB test requirement?

A: Employees are required to have periodic TB tests. Your proposal may either include or exclude this service for employees.

Q: Can we email our proposals?

A: No, you cannot email your proposal. Solano does not currently use programs such as PlanetBids to accept e-proposals either. We are requesting that all bids are sealed and mailed or hand-delivered, we cannot accept anything else. If you plan on hand delivering the proposal, please deliver the package to the receptionist in building 600. Offices 628-639, through the double glass doors.

Q: Can we use our EHR (electronic health record)?

A: Yes.

Q: Will the college provide computers, scanners, etc.?

A: Yes, we can.

Q: Are there any challenges when it comes to having an enrollment file/accepting student information?

A: The information is allowed through FERPA once we enter into a contract.

Q: Are the student health fees guaranteed? For example, if we do not have the anticipated student population attending will the fees be guaranteed anyways?

A: Fees are mandatory, students have to pay them. We will enter into a contract for whatever fees you will charge and if those fees are inadequate ten the college will have to make them up. You as the proposer are guaranteed the contract amount we agree to.

Q: Is the term for renewal annually?

A: No, the term is 3 years with the option to extend an additional 2 years, for a total of 5 years.

Q: Is there an on-site tour available?

A: We can arrange for a tour, yes.

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