### Financial Aid

**Mission**

The mission of Solano Community College’s Financial Aid Office is to be an active part in our student’s educational journey. Our goal is to create change in students’ lives by providing services, resources, and opportunities that minimizes financial barriers to higher education. We serve a diverse population with integrity, sensitivity, and respect, while maintaining the confidentiality of our students and their families. Our commitment is to comply with federal and state regulations as well as institutional policies and procedures.

### Section 1: Current Projects

This Program Review contains an evaluation of all projects that overlap the window between 03-Sep-12 and 06-Sep-13.

#### Project Assessment

<table>
<thead>
<tr>
<th>Outcome Supported</th>
<th>Project Title</th>
<th>Project Description</th>
<th>How is Outcome Supported</th>
<th>Project Start</th>
<th>Project End</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Satisfactory Academic Progress (SAP)</td>
<td>FA-TV for Mobil Devices</td>
<td>Provide access to all students to download FA Counseling from any/all mobil device.</td>
<td>Our outcome is supported by the SCC Website marketing, bookmarks being handed out to students, and posters.</td>
<td>07-Aug-12</td>
<td>20-Dec-12</td>
<td>Complete</td>
</tr>
</tbody>
</table>

- **Project Outcomes**
  - Students are privy to the FATV videos, and portal as well as the counseling tools.

  **Evaluation Results**

  QR Code with FA-TV Counseling tool created on SCC Website, bookmarks, and posters that hang throughout campus.

<table>
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<th>Project Title</th>
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<tr>
<td>SAP 101</td>
<td>Satisfactory Academic Progress (SAP) awareness for Student Services areas.</td>
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</table>

  **How is Outcome Supported**

  **Project Start** 18-Apr-12  **Project End** 19-Feb-14  **Status** In Progress

  **Evaluation Results**

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<tr>
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<tr>
<td>Financial Aid Overview</td>
<td>CCC Apply BOGG</td>
<td>Students apply online for BOGG</td>
</tr>
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</table>
Major Accomplishments

Promoted Awareness by creating a SAP Counseling tracking tool for all FA students.  
Promoted awareness with FATV; created videos for portal, added flatscreen tv and videos to all three campuses.  
Created QR code and promoted marketing materials which included posters, bookmarks, website, catalog, and mobile phone device access.  
XAP was implemented for on-line fee waivers.

Section 2: Outcomes Assessment

This Program Review contains assessment activities that occurred between 05-Sep-12 and 06-Sep-13

Satisfactory Academic Progress (SAP)

Outcome Description

Students will learn and understand the Qualitative and Quantitative requirements to meet Satisfactory Academic Progress (SAP) standards and maintain financial aid eligibility by completing a mandatory online workshop.

Assessment Strategy

Online Quiz /Survey once a year.

Success Criteria

Students response meets 80% of SAP quiz.

Strat Objective Supported

2.5 Effective Enrollment Management

Outcomes Assessment and Actions

Assessment Date  Assessment Results

9/11/2012  February 2012 Survey reflects some students having difficulty with clarity of financial aid information.
Areas of Concern

Students did not understand SAP requirements.
A lack of communication for student understanding the financial aid programs.
A need for more access.

Section 3: Planned Work

Possible Future Projects

To create FA Orientation and highlight HO card activation.

Future Project Start 01-Sep-13

Outcome Supported Financial Aid Overview > Develop and implement an effective Enrollment Management Plan.

Project Title Policies & Procedures Manual

Project Description Review and update Policies & Procedures Manual for FAO.

How is Outcome Supported

Project Start 01-Nov-13  Project End 30-Jun-14  Status In Progress
We addressed the SAP issue by implementing the Counseling tool. The positive feedback has generated some additional ideas for educating students and we will move forward with specific plans in the future.

Financial Aid TV has proven to be a great resource for students and parents. Implementing the QR code has greatly increased mobile access for students.

### Other Notes

We addressed the SAP issue by implementing the Counseling tool. The positive feedback has generated some additional ideas for educating students and we will move forward with specific plans in the future. Financial Aid TV has proven to be a great resource for students and parents. Implementing the QR code has greatly increased mobile access for students.