

# **STUDENT SERVICES MANAGERS MEETING**

**Thursday, May 1, 2014**

**9:00 – 10:00 AM**

**Room 432**

**AGENDA**

Distribution: Jose Ballesteros, Robin Darcangelo, Barbara Fountain, Shemila Johnson,  
Jerry Kea, Shirley Lewis, Maire Morinec

Guests: Peter Cammish, Rosie Monroy, Claudia Campos

1. Customer Service (Lewis)
  
2. Strategic Planning (Cammish)
  
3. Area Reports (All)

#### Standing Items:

- Cohort Default Prevention Plan
- Student Success and Support Program Plan
- Student Equity Plan
- Educational Master Plan
- Accreditation